

SECTION A - EMERGENCY ROAD SERVICE AND TOWING

We will dispatch a service provider to the location of **your covered vehicle** when you are prevented from continuing to your destination because of a problem occurring on the road. Call the toll free number on your membership card to obtain service. Help will be sent to your location if it is in an area that is accessible to the service truck. If safe conditions permit, stay with **your covered vehicle** until the service truck arrives.

- a. We will pay the reasonable service charge to get **your covered auto** on its way, but will not pay for any parts installed by the serviceman. If the serviceman is not able to get **your covered auto** on its way within one half-hour of his arrival, you may have **your covered auto** towed to the destination of your choice up to **100 miles**. We will pay the reasonable charge for the tow, but will not pay any additional charges if you request to be towed beyond the authorized distance.
- b. We will pay the reasonable service charge up to \$100.00 to get **your additional covered vehicle** on its way, but will not pay for any parts installed by the serviceman. If the serviceman is not able to get **your additional covered vehicle** on its way within one half-hour of his arrival, you may have **your additional covered vehicle** towed to the destination of your choice. You will be responsible for all cost in excess of \$100.00 for road side service and towing related to your **additional covered vehicle**.
- c. A second charge for the same disablement is not covered.
- d. If we cannot provide service through our contracted service providers due to one not being within a reasonable distance or because our provider is not authorized to operate on certain highways, you may find a service provider on your own, pay the service provider for the service performed, ask for the original receipted bill and send it to us within 90 days for reimbursement. We will reimburse you the reasonable charge for the service performed up to \$100.00.
- e. This service also includes: 1. Replacing a flat tire with your inflated spare tire or towing your covered auto to the nearest garage if you don't have a spare tire; 2. Opening locked doors.